

Thank you for choosing Water Wonders Swim School! We teach kids...one smile at a time!

Below is some very important information. Please read through it carefully, if you have any questions please contact the front office at actionkids@brentwoodcommons.com



FIRST CLASS: Seahorse & Sea Turtles:

When you arrive:

- ⇒ Go to the check in table in the parking lot near the main entrance.
 - ⇒ Each class/instructor is assigned a color. You will receive a silicone wrist band indicating your child's class.
 - ⇒ There are cubbies in the outside waiting area for your use.
 - ⇒ There are restrooms with changing tables inside on the second floor.
 - ⇒ Please wait under the canopy for your class.
- Instructors will call their classes by the colored wrist bands and together you will enter the pool through the gate on the right.

WHAT TO WEAR TO CLASS:

All children in our Seahorse and Sea Turtle classes **MUST** wear two swim diapers, even if they are potty trained. NO EXCEPTIONS.

The **outer layer** needs to be a snug-fitting **non-disposable** swim diapers or swim pants

The **inner layer** needs to be a disposable swim diaper.

Wearing only a disposable diaper (like a Little Swimmers) is not allowed.

We **HIGHLY** recommend getting Happy Nappys for your child. It is a reusable neoprene swim diaper with double layers AND has the elastic bands around the legs. Using these would allow your child to only wear one layer.

One layer =

Happy Nappy



Two layers=



outer layer



inner layer

Snug fitting reusable swim diaper

Disposable swim diaper

GENERAL INFO:

- ◆ For both Seahorse and Sea Turtle classes, parents are active participants in the water with your child!
- ◆ Our outdoor pool is heated to 85—87 degrees. Even if the weather is less than ideal, the pool water is warm and inviting.
- ◆ We recommend that you bring two towels, sometimes one just isn't enough!! Also, please don't bring your own flotation device, we will provide them.
- ◆ Only 1 adult is allowed into the swimming area per child in class. If you have additional adults that would like to view the swim lessons they can do it two different ways:
 - ⇒ **Viewing area:** Right outside the pool area, we have a covered viewing area with picnic tables. We encourage you to bring a lawn chair to be more comfortable
 - ⇒ **Spot TV:** you can sign up for Spot TV (our live stream camera viewing system) and watch on your phone or any mobile device from anywhere. You can have other family members watch if they would like!



MAKE-UPS & CANCELATIONS

Make-up classes:

- ◇ Once your session is active, we will send out information about how to sign up for make-up classes. You will sign up for them online using the same process you signed up for class. From May 16—June 9th, they will run Wednesday mornings and on Fridays in the mid afternoon.
- ◇ Make up space is not guaranteed. It is on a first come first serve basis.
- ◇ You cannot rescheduled a missed make-up class
- ◇ All non-weather related make ups must be made up in the same session as the missed class.

Weather Related Cancellations

- ◇ For safety sake, we close the pool for 30 minutes after we last see lightning or hear thunder.
- ◇ We will send out an SMS text to the phone numbers on file. When time allows, we will also send out an email.
- ◇ If we have to cancel your class due to weather, we will add additional make-up opportunities as needed.
- ◇ Please note that we do not cancel classes due to rain or cold unless it is extreme nor do we cancel afternoon classes based on weather during the morning. We make every possible effort to proceed with classes in less than ideal weather.



We are happy to offer the Spot TV app to all Action Kids families that will allow you to watch your favorite swimmer from the comfort of your car or home.

Steps to signing up for Spot TV:

- Download the SpotTV app from the App Store. (Both Apple and Android are supported)
- Create an account. Search for our gym; We are **Action Kids at Brentwood**
- After you create your account, you **MUST** wait to be verified.
- For the security of all swimmers, all requests for access to view the classes must be verified by Spot TV and Action Kids. You will not be able to log on to the system until verification is complete. Usually this process can take 24 to 48 hours. Please do not wait until the last minute to create your account. Upon verification you will receive an email from SpotTV. Please be patient and do not create multiple accounts. Each family member should have their own account.
- If you have problems with the SpotTV App, please contact the SpotTV crew at 1-844-307-7768, and they will be happy to help you out.
- Access to view the classes will only be available during the actual time of your child's class. Look for the **"Summer Swim Lessons"**
- Please note that you will be "locked out" of the system in the event of the following:
 - After three unsuccessful attempts to log in. Please wait to be approved/verified before you log in the first time.
 - The user attempts to take screen shot or a video. This is for the safety and security of all athletes in the facility.

The app is designed to be used continuously. When you "leave the app" to, for example, return a text or check your email, it considers you "logged out". Once you "log out" 10 times you will be locked out of the system for 24 hours. Please keep this in mind when viewing.